

Frequently Asked Questions - SCF Awards

Is the submission made by the provider in the name of one of our clients?

The submission is always in the name of the corporate client, but providers (or any third party, for that matter) can make a submission with permission from the corporate. Please note that the name of the corporate client and a liaison from the corporate will be required for marketing and other purposes. Please ensure the corporate is informed of this. Please note that the winner of the award is the corporate and the provider (or applying party) will also be mentioned.

Can I submit a nomination in more than one category?

You can submit as many nominations as you wish, in any of the given categories. Each corporate is a separate submission. Each awards category also requires a separate submission. If you nominate the same corporate for two awards, please ensure two separate submissions.

Can I resubmit a nomination?

Yes, you may. You cannot make changes in the **nomination form** for the nomination you have already submitted, **but you can Resubmit the nomination** again with changes, by sending in the nomination again (fill in the form again). Please make a note in the form that it is a resubmission. Please inform us via email that you have resubmitted (<u>info@scfcommunity.org</u>).

The deadline for the nominations is Saturday, 15th September.

Please submit/resubmit your nominations before this date. In case of a resubmission please state this in the comments section of the form.

Can I submit a case that has been submitted before in a previous year?

If a case has been already used as a nomination before, it cannot be submitted again.

What happens after submission?

Once the application has been reviewed and approved, you will be notified of this. Then it will be sent to the jury. The independent jury will make its decision. The finalists in each category would be invited for a mandatory recorded video interview led by a member of the SCF Community. Interviews always include the corporate nominated and are open to technology and financial providers involved in the case. During the Awards week, preceding the ceremony, all the finalists will be displayed, one category per day via our LinkedIn Page. This will be done using the logo and information from the awards submission in the week before the Awards Ceremony. Interviews will be shared after the awards ceremony via YouTube, on website and LinkedIn in the first two weeks of December 2024.

Is it mandatory for the corporate/vendor to be present at the video interview?

Yes, it is mandatory for the corporate to be present at the interview.



When will we be invited for the interview?

Once you have been selected as a finalist and have been notified as such you will be sent potential time slots for the interview, and you will need to let us know what time suits you best. You will also receive the possible pre-selected questions surrounding the case.

Will the interview process be between the SCF Community, provider, and customer?

Yes, the interview includes both corporate and any providers involved and is carried out by someone from our side (SCF Community Board Member). The interview will focus on the case that has been submitted.

Will the interview be online and pre-recorded?

Yes, the interview is online, pre-recorded, and edited to make it as to the point as possible. The interview will be conducted over Teams/Zoom. Prior to the interview, we will send the questions to the attendants/representatives to prepare.

The interview should not last longer than 15 mins and will be edited down to 3-5 mins.

Do we have a final say before the interview goes online?

After the interview and editing process, the company, provider, and any party associated with the interview will be sent the video. All final videos are shared with all parties involved in advance, to accommodate for minor corrections. Please note that the video will not be reshot. All the videos will be shared via YouTube, on website and LinkedIn.

The company may only provide comments for the SCF Community to adjust concerning inaccuracies, risk of privacy, or competition liabilities.

With what data will the judges award the best nomination?

Judges access the submission form. You can just click on 'Submit your entry' (here) and see for yourself what information is required and will be visible in the judging process. Additional documents can be uploaded if necessary.

If our nomination wins, does that mean the award will be in the customer's name, or will be the customer's name, plus our solution?

That usually reports the corporate only. The award report, published on our website, LinkedIn account and other social media (like <u>this one</u>) mentions both the corporate and the providers' names and the corporates logo (unless requested otherwise). There will also be write ups about the winners and winning cases on our website and shared via LinkedIn.

Will there be an awards ceremony?

There will be an awards ceremony livestream broadcast on the Monday, 25th of November. During the live online ceremony, we will announce the winners of each category and the special awards. An official release with all the winners will be posted on 26th November 2024.



When will the write-ups for individual winners be posted? They will be posted along with the videos during the first and second weeks of December 2024.

Whom should I contact if I have additional questions?

You can send an email to info@scfcommunity.org. We will get right back to you.